

## 1. What does Unique Patient Numerical Code mean?

The Unique Patient Numerical Code is a combination of numbers (and letters if wanted) used for hiding the patient's identity and allows Viroclinics to know who the serum sample/test result belongs to. This is an important code to protect the patient's identity/privacy. You can generate a code that works for you, but please do not include the patient's name or date of birth. Please indicate this code on the Laboratory Request Form and also on the serum sample tube.

## 2. How long can the serum sample could be kept frozen before sending to the Viroclinics laboratory in the Netherlands?

For the purpose of the serum quality and testing, serum samples should be stored between -20°C to -80°C degrees without affecting the results of the test.

If frozen, the serum condition is preserved as needed for an unlimited period of time.

## 3. If pickup and blood collection are scheduled for the same day, how long can the serum sample remain at room temperature while waiting for the courier pickup?

The serum sample can be left at room temperature for 2 hours, after this time it should be stored - temporarily - in a fridge max 4 ° C, before it is picked up by the courier.

## 4. Does a temperature logger need to be added to the shipping box?

No, a temperature logger is not needed, as a serum sample will be shipped on dry ice.

## 5. Can the serum sample be stored in a heparin tube?

No, please use a Sarstedt or Eppendorf tube (or similar polypropylene tube).

A serum sample stored in the heparin tube is impossible to test.

## 6. How many serum tubes per patient do I need to send for testing?

Please send only one tube per patient together with one Laboratory Request Form (1 sample = 1 patient = 1 LRF).

## 7. What is the minimum volume of serum needed for testing?

Please isolate 0.5 ml serum per patient (an absolute minimum of 0.25 ml should be provided).

## 8. Do I need to arrange the shipment box myself?

No, it is the courier's responsibility to arrange a shipping box and dry ice. You only need to place the serum sample in the biohazard bag (provided by the courier) and hand it over to the courier together with the relevant documents (Laboratory Request Form & Customs Proforma Invoice).

## 9. If the courier is asking for a point of contact at the testing lab, how should I respond?

Please reach out to Viroclinics via email for assistance at [AAV9-Screening@Viroclinics.com](mailto:AAV9-Screening@Viroclinics.com)

## 10. What is other helpful information for the courier procedure with-kit (#1311)?

Please use the link below to find the closest World Courier office to your location:

<https://www.worldcourier.com/contact-us-home/locations>.

Please provide the following information to World Courier:

1. A shipment is ready for collection
2. Account number: 1311, protocol: AVXS AAV9
3. Provide full collection details; address, phone number, email address and preferred pick up date & time.

## 11. At what temperature should the AAV9 Antibody Screening kit be stored?

Please store the serum sample kit at room temperature.

## 12. What is other helpful information for the courier procedure without-kit (#1344)?

Please contact Viroclinics via email at [AAV9-Screening@Viroclinics.com](mailto:AAV9-Screening@Viroclinics.com) for ordering the courier.

Please provide following information:

- Serum sample pickup address
- Telephone number and e-mail address of the laboratory contact person
- Preferred date and time of pickup

## 13. Which tube should be used for preparing the blood collection?

<b>Product name</b>	BD Vacutainer® SST™ II Advance 2,5ml
Device Listing Number	n/a
Premarket Submission Number	n/a
Product code	366882
Device Name	BD Vacutainer® SST™ II Advance
Manufacturer	Becton, Dickinson and Company UK
Foreign Manufacturer Address	n/a
Product name	BD Vacutainer® SST™ II Advance 2,5ml
Device Listing Number	n/a
Premarket Submission Number	n/a
Product code	366882
Device Name	BD Vacutainer® SST™ II Advance
Manufacturer	Becton, Dickinson and Company UK
Foreign Manufacturer Address	n/a
Dimensions	75 x 13 mm



## 14. Which tube should be used for preparing the serum sample?

<b>Product name</b>	Sarstedt tube
2 ml, PP, flat, with assembled cap, sterile	
Device Listing Number	n/a
Premarket Submission Number	n/a
Product code	72.694.006
Device Name	Culture media, Non propagation transport
Manufacturer	Sarstedt tubes
Foreign Manufacturer Address	Sarstedt AG & CO, Sarstedtstraße 1, Nürnbrecht, Germany
Dimensions	10.8*44 mm



## 15. If I forgot to include the Laboratory Request Form in the shipping box, what should I do?

Please send the Laboratory Request Form by email to: [AAV9-Screening@Viroclinics.com](mailto:AAV9-Screening@Viroclinics.com)

## 16. If I forgot to mention the blood collection date on the Laboratory Request Form, what should I do?

Please provide this information along with the Unique Patient Numerical Code by email to: [AAV9-Screening@Viroclinics.com](mailto:AAV9-Screening@Viroclinics.com)

## 17. How are the test results provided back to the treating physician?

The result will be reported within 4 working days after the day the serum sample arrived to Viroclinics.

The AAV9 test result will be communicated directly within the body of the email sent to the email address provided on the Laboratory Request Form, unless otherwise agreed.